### 2024 UPDATE PATIENT INFORMATION

#### (ONE FORM PER FAMILY MEMBER PLEASE)

(PLEASE PRINT ALL INFORMATION)
(Fill out forms in Blue ink only; Do not use pencil)

Name:		Date: _	//
Address:			:Same as before
City:	State:	Zip Co	le:
Home Phone://	Work Phone:	/	/
Cell Phone:///	D.O.B:	/	
I prefer to be contacted via: $\Box$ Home $\Box$ W	ork □Cell		
Email address:			_
APPOINTMENT REMINDER INFORMA	ATION:		
We offer two forms of appointment remind This is done through a program called 'Derform of appointment reminder and fail to swill result in a No-Show Fee. The fee amouranges between \$50.00 to \$150.00. These fee Neuromuscular Re-Education (Massage), I	mand Force.' Please ren show for an appointmen nt is based on the servic es will be enforced for N	nember, if you t <u>without</u> a 2 e the appoin lew Patient,	ou choose not to have a 4-hour notification. This tment scheduled for and ROF, Re-Evaluation,
□Please email me and/or my child's appoir	ntment reminders at:		
□Please text me and/or my child's appoint	ment reminders at:	<b>-</b>	<b>-</b>
☐ I choose to <u>opt out</u> of <u>all</u> appointment ren will be subject to a <u>Cancellation Fee or No ca</u> <u>service.</u>			
OPEN-DOOR POLICY:			
The Patient Authorization regarding chiropracand agreement to this activity. <b>Please sign be</b>	O I	-	ž Č
If you desire a copy of the OPEN-DOOR PO	LICY, please request a c	ору	Yes; I want a copy
<u>X</u>			/
Patient Signature or Parent/Legal Guardian Signat	ure Dat	e	
NOTICE OF PRIVACY PRACTICES (HI	<u>PAA)</u> :		
As required by the Health Insurance Portabilit rules of HIPPA. We are required to give you a Chiropractic. <b>Please sign below that you und</b>	a copy of the Notice of Pr	ivacy Practic	es for Healthy Life
If you desire a copy of the Privacy Practice, p	please request a copy.		Yes; I want a copy
X Patient Signature or Parent/Legal Guardian Signature	ure Dat	//	/
I access digitative of I archivingal Quartial digital	uic Dat	•	

PLEASE READ, SIGN & FILL OUT ALL EIGHT PAGES

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**PRINTING** 

#### HEALTHY LIFE CHIROPRACTIC STATEMENT OF PATIENT OFFICE POLICIES

Welcome to Healthy Life Chiropractic. Please read and sign this policy statement below. Our staff will be happy to assist you with any questions or concerns you may have. Our focus is for you, our patient and your family to have an extraordinarily positive experience. We believe that a clear definition of your prescription of care to regaining your health, setting measurable goals (Activities of Daily Living) and maintaining your health is critical. Following your prescription of care is vital to your success. We also believe that clear definition of office policies will allow you, the patient; and Healthy Life Chiropractic to concentrate on the big issue—REGAINING AND MAINTAINING YOUR HEALTH.

Your prescription of care is based on medical necessity as deemed appropriate by the Doctor of Chiropractic. As such, Re-evaluations are completed in this office to measure progress of care and medical necessity, regardless of insurance coverage, insurance carrier or no insurance coverage. If you are out of care for three (3) or greater months, a re-evaluation will be required to correctly assess a possible change in adjusting technique and/or an underlying health issue that would change your prescription of care. It is the policy of this office to re-evaluate through x-ray every two (2) years, to correctly assess a possible change in adjusting technique and/or an underlying health issue that would change your prescription of care. Any outside products are NOT allowed to be brought into the office for use during any service. This is due to other patients and/or employees having allergies and sensitivities. Only in-house products may be added to the service. Please notify a staff member in the event you have a sensitivity or allergy. Patient/Legal Guardian Initials:

# CHIROPRACTIC, NEW PATIENT, RE-EVALUATION, RE-ESTABLISH EVALUATION, ROF, COLD LASER, HEALTH RESPONSE TESTING (HRT), HBOT, DECOMPRESSION, EAR CONING & IONIC FOOTBATH APPOINTMENT CANCELLATION POLICY & APPOINTMENT REMINDERS:

Appointments have been scheduled for your convenience, to minimize waiting and to facilitate incorporating these appointments into your daily routine. Regardless of how many appointments are scheduled for you each week, please note that it is the <u>frequency</u> of visits that counts, and not the days. We attempt to honor all appointments at the <u>scheduled time</u>. If you are late, you may have to wait for the next available appointment. If you have any questions regarding our office policy or your appointments, please do not hesitate to speak to the front desk assistant. We require 24-hour notice for any cancelled or rescheduled appointments. Failure to show for any scheduled appointment without a 24-hour notification will result in a \$50.00 charge payable by YOU, not your insurance company. You are expected to re-schedule missed appointments in order to comply with your prescribed treatment plan. Please keep in mind that re-scheduling an appointment is always subject to availability. Our office utilizes email and/or text messaging to remind you of upcoming appointments. Not confirming your appointment via call, text, or email, does not constitute a canceled appointment. Please refrain from using a cell phone in all areas of the office. If necessary to take a call, please step outside after informing the front desk. Patient/Legal Guardian Initials:

### NEUROMUSCULAR RE-EDUCATION (MASSAGE) APPOINTMENT CANCELLATION POLICY & APPOINTMENT REMINDERS:

Appointments have been scheduled for your convenience. Children are not allowed to be in the room during your appointment. We require a 24-hour notice for any canceled or re-scheduled appointments. Failure to show for an appointment without notification will result in a \$75.00 (1 hour) \$112.50 (1.5 hour) or \$150.00 (2 hour) charge payable by YOU, not your insurance company. Not confirming your appointment via call, text, or email, does not constitute a canceled appointment. If you are more than 20 minutes late for your neuromuscular re-education (massage) appointment you will be subject to continuing with the service based on appointment book availability, possibly rescheduling, or charged the above cancelation fee schedule. Should you have a scheduled massage appointment and are unable to complete "your entire scheduled time" you are still financially responsible for the total scheduled time allocated for you during your scheduled appointment. Should you be billing insurance for this visit, your insurance company is not responsible for cancelation fees or time not utilized by the patient, so therefore, the lost scheduled time is payable by you. If at any time during the session the therapist is uncomfortable with your behavior the therapist reserves the right to end the session and the full time allotted will be billed to you. It is unethical and illegal for this office to bill your insurance company for services not rendered on the date in question. Our office utilizes email and/or text messaging to remind you of upcoming appointments for Neuromuscular Re-Education (Massage). Not confirming your appointment via call, text, or email, does not constitute a canceled appointment. Please refrain from using a cell phone in all areas of the office. If necessary to take a call, please step outside after informing the front desk. Patient/Legal Guardian Initials:

#### PRODUCTS, SERVICES AND PACKAGES SOLD IN THE OFFICE:

All products that are sold in the office have a **NO RETURN/NON-REFUNDABLE POLICY**. (Supplements, Pillows, Oils, CBD, Neck Collars, Foam Rollers, ETC.) Orthotics can be returned to the company under Foot Levelers guidelines. Once a particular service package is purchased, they are **NON-REFUNDABLE AND NON-TRANSFERABLE** and may not be applied to any other purchases and/or services within the office. This applies to all services and packages. Packages cannot be split between patients, there is a **ONE year expiration** on package cards and gift certificates. Should you terminate your care and/or move from the region with package visits or services untendered, please request a refund and allow thirty (30) from date of request for refund to be processed. **ALL SALES ARE FINAL. Patient/Legal Guardian Initials:** 

Continue on the next page



#### APPOINTMENT REMINDERS:

Healthy Life Chiropractic uses a appointment reminder (text and email) program for our patient reminders, sales, promotions and important notifications. You will receive a welcome letter via text message and/or e-mail for you to opt-in or opt-out. If you choose to opt-out, you will not be able to receive appointment reminders. Please remember this can result in a NO SHOW FEE if you opt-out and do not show up for your appointments. Patient/Legal Guardian Initials:

#### FINANCIAL RESPONSIBILITY WITH AND WITHOUT INSURANCE:

Charges for treatment are due at the time the service is provided or a product is ordered. Please be aware that some services in this office are not covered by ANY insurance carrier and are excluded from some insurance carriers. This office, to the best of our knowledge, informs our patients of their insurance coverage. However, financial responsibility for services rendered rests with the patient regardless of any insurance coverage. It must be understood that your medical insurance is a contract between you and your insurance carrier. The benefits quoted by your insurance carrier are not a guarantee of payment and are subject to review based on the terms of your individual contract. All insurance coverage quotes are merely estimates based on the information quoted by your insurance carrier. All services rendered are ultimately your (the patient's or patient's legal guardian's) financial responsibility and are payable in full. Services quoted and received by you may be quoted as covered but are denied (non-covered) by your insurance carrier will be assigned to you. Any balance is due within 30 days of notice. Please note that you are responsible for knowing the limitations of your coverage. It is not our policy to enter into a dispute between you and your insurance carrier over any unpaid portion of your bill. Most insurance companies process claims within 30 days of receipt. Should your insurance company send you a check for services rendered that should have been paid to Healthy Life Chiropractic you will have 10 days to pay Healthy Life Chiropractic for those services. If you have an HRA (Health Reimbursement Account) account, it is your responsibility to keep up with your available HRA funds. If you have an HSA (Health Savings Account) you are responsible for your balance at the time of services rendered in the office. Patient/Legal Guardian Initials:

#### **STATEMENTS:**

In an effort to reduce healthcare costs, it is the policy of HLC to mail as few statements as possible. HLC will email statements to the email address on file. Should an email not be provided, and a paper statement has to be sent by postal mail, <u>each mailed invoice will be assessed with a \$2.00 paper statement fee</u>. If a patient balance is incurred, responsible parties are encouraged to mail the payment directly to HLC upon receiving the EOB (explanation of benefits) from their insurance company. If 30 days have passed after the first generated statement and it is necessary for HLC to mail a second statement (because no payment has been received) a flat interest charge of 12% of the balance, but not less than \$5.00 will be added to the account. If no payment is received within 10 business days after the mail date of the second statement, the account will be reviewed with a 10-day demand letter certified mail to the address on file. If payment is not received following the 10-day period, the account will be turned over to the collection agency or filed with the county court system in the county you reside in. All collection fees and court fees are paid by the patient. ALL ACCOUNTS TURNED OVER TO THE COLLECTION AGENCY WILL ALSO BE RESPONSIBLE FOR THE COLLECTIONS AGENCY FEES OF 40% OF THE BALANCE OWED. Patient/Legal Guardian Initials:

#### **RETURNED CHECKS:**

There will be a \$50.00 fee imposed for all checks returned to this office. All returned checks must be taken care of within 10 days of receipt. Any unpaid amounts after 10 days will be referred to our collection agency or filed with the county court system in the county you reside in. Patient/Legal Guardian Initials:

#### **VOLUNTARY TERMINATION OF CARE:**

It is the policy of this office that should you choose to suspend or terminate your care and treatment, any outstanding fees for professional services rendered to you will be <u>immediately due and payable</u>; regardless of your balance is from Self-Pay visits, Insurance visits and/or the UCCAFF agreement. Should you be in a UCCAFF agreement, your charges will be reversed to regular cost and the balance will be due in full. **Patient/Legal Guardian Initials:** 

#### **PATIENT RECORDS REQUEST:**

Any records/documents requested from the office requires ten (10) business days for completion. We do not send any records/documents electronically. Fees may apply. Should you need FMLA, and/or Work-Related forms filled out, fees will apply for these forms and are payable by the patient at the time the form is requested to be filled out by the Doctor. Please allow ten (10) business days for this form to be completed. This office does not file disability ratings. This requires a specific certification that HLC does not have.

Patient/Legal Guardian Initials:

rauen/Legai Guardian inidais:			
I, the Patient (or) Parent/Legal Guardian undersigned below, have read "States agree to abide by these policies.	ment of Patient O	ffice Policies"	(above) and I
Patient Name (Printed): X	Date:	_/	/
Patient (or) Parent/Legal Guardian Signature: X			

PT#:

#### DOCTOR-PATIENT RELATIONSHIP IN CHIROPRACTIC

#### **CHIROPRACTIC**

It is important to acknowledge the difference between the health and care specialties of Chiropractic, Osteopathy, and Medicine. Chiropractic health care seeks to restore health through natural means and without the use of medicine or surgery. This gives the body maximum opportunity to utilize its inherent recuperative powers. The success of the Chiropractic Physician's procedures often depends on environment, underlying causes, physical and spinal conditions. It is important to understand what to expect from Chiropractic health care services.

#### **ANALYSIS**

A Chiropractic Physician conducts a clinical analysis for the express purpose of determining whether there is evidence of Vertebral Subluxation Syndrome (VSS) or Vertebral Subluxation Complexes (VSC). When such VSS or VSC complexes are found, Chiropractic adjustments and ancillary procedures may be given in an attempt to restore spinal integrity. It is the Chiropractic premise that spinal alignment allows nerve transmission throughout the body and gives the body an opportunity to use its inherent recuperative powers. Due to the complexities of nature, no physician can promise you specific results. This depends upon the inherent recuperative powers of the body.

#### **DIAGNOSES**

Although Chiropractic Physicians are experts in chiropractic diagnoses, the VSS and VSC, they are not internal medical specialists. Every Chiropractic patient should be mindful of his/her own symptoms and should secure other opinions if he has any concern as to the nature of his total condition. Your Chiropractic Physician may express an opinion as to whether or not you should take this step, but you are responsible for the final decision.

#### INFORMED CONSENT FOR CHIROPRACTIC CARE

(above) and I agree to abide by these policies.

A patient, in coming to the Chiropractic Physician, gives the doctor permission and authority to care for the patient in accordance with the results of the Chiropractic tests, diagnoses, and analysis. The chiropractic adjustment or other clinical procedures are usually beneficial and seldom cause any problem. In rare cases, underlying physical defects, deformities or pathologies may render the patient susceptible to injury. The doctor, of course will not give a chiropractic adjustment, or health care, if he is aware that such care may be contra-indicated. Again, it is the responsibility of the patient to make it known or learn through health care procedures whatever he is suffering from: latent pathological defects, illnesses, or deformities which would otherwise not come to the attention of the Chiropractic Physician. The patient should look to the correct specialist for the proper diagnostic and clinical procedures. The Chiropractic Physician is licensed in a special practice and is available to work with other types of providers.

#### **RESULTS**

The purpose of Chiropractic services is to promote natural health through the reduction of the VSS or VSC since there are so many variables; it is difficult to predict the time schedule or efficacy of the Chiropractic procedures. Sometimes the response is phenomenal.

In most cases, there is a more gradual, but quite satisfactory response. Occasionally, the results are less than expected. Two or more similar conditions may respond differently to the same Chiropractic care. Many medical failures find quick relief through Chiropractic. In turn, we must admit that conditions which do not respond chiropractically may come under the control or be helped through medical science. The fact is that the science of Chiropractic and medicine may never be so exact as to provide definite answers to all problems. Both have great strides in alleviating pain and controlling disease.

I, the Patient (or) Parent/Legal Guardian undersigned below, have read "The Doctor-Patient Relationship in Chiropractic"

· · ·	
Parent/Legal Guardian Signature: X	/ Date://
CA Signature:	Date:/
	D4 #•

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#### CONSENT AND RELEASE FOR USE OF LIKENESS

(This form is for the consent to use your photo(s) for Healthy Life Chiropractic advertisement)

(For Adults 18 and older)

Effective as of the date shown below, approval for past use and permission for present and future use is being granted to Healthy Life Chiropractic, and Dr. Antonina Z. McKay of 2753 East Highway 34, Suite 1, Newnan, Georgia, 30265, to use a photo or other image of					
given by the undersigned, <u>said above patient</u> (the "Photographed Party"), as more fully explained in this Consent and Release. The undersigned is an adult and fully authorized to sign this Consent and Release.					
For a valuable consideration, receipt of which is hereby acknowledged, the undersigned hereby grants to Healthy Life Chiropractic, Dr. Antonina Z. McKay, its agents, employees, licensees, and successors in interest (collectively, the "Released Party") all ownership rights and the absolute and irrevocable right and permission to copyright, use and publish the photographed likeness of <u>said above patient</u> (the "Likeness") that has been (or is being) obtained pursuant to this Consent and Release.					
The Likeness may be copyrighted, used and/or published individually or in conjunction with other photography or video works, and in any medium (including without limitation, print publications, public broadcast, CD-ROM format) and for any lawful purpose, including without limitation, trade, exhibition, illustration, promotion, publicity, advertising and electronic publication. The likeness of the undersigned may be tagged or mentioned in the publication. (Patient/Legal Guardian Initials)					
The undersigned represents and warrants that (i) no other party has been granted an exclusive license with respect to the Likeness, and (ii) no other party's authorization or consent is required with respect to the permission granted to the Released Party under this Consent and Release.					
The undersigned waives any right that the undersigned may have to inspect or approve the Released Party's use of the Likeness, or the advertising copy or printed matter that may be used in connection with the use and/or publication of the Likeness. The undersigned releases the Released Party (and all persons acting under its permission or authority) from all claims for libel, slander, invasion of privacy, infringement of copyright or right of publicity, or any other claim related to the Likeness (collectively, "Claims"). This release includes without limitation any Claims related to blurring, distortion, alteration, optical illusion, digital alteration, use in composite form, whether intentional or otherwise, or use of a fictitious name, that may occur or be produced in the processing or publication of the Likeness.					
THE UNDERSIGNED WARRANTS THAT THE UNDERSIGNED HAS READ THIS CONSENT AND RELEASE PRIOR TO THE SIGNING OF THIS DOCUMENT, THAT THE UNDERSIGNED UNDERSTANDS IT, AND THAT THE UNDERSIGNED FREELY ENTERS INTO THIS CONSENT AND RELEASE.					
Signed by of, Georgia,, (Zip Code)					
with the intent of being legally bound on/					
Signature of Photographed Party:(Patient Name)					
USE THIS BOX ONLY IF YOU ARE OPTING OUT					
I choose to OPT OUT of the consent and release for pictures (Patient Name)					
PT. #:					

#### CONSENT AND RELEASE FOR USE OF LIKENESS

(This form is for the consent to use your child's photo(s) for Healthy Life Chiropractic advertisement)

(For Children 0-17)

Effective as of the date shown below, approval for past use and permission for present and future use is being granted to Healthy Life Chiropractic, and Dr. Antonina Z. McKay of 2753 East Highway 34, Suite 1, Newnan, Georgia, 30265, to use a photo or other image of
by the undersigned, <u>said above patient</u> , as more fully explained in this Consent and Release. The undersigned is the Parent or legal guardian of <u>said above patient</u> (the "Photographed Party") and states that the undersigned has the full legal authority to sign this Consent and Release on behalf of the undersigned, the Photographed Party, and all parties related to the Photographed Party.
For a valuable consideration, receipt of which is hereby acknowledged, the undersigned hereby grants to Healthy Life Chiropractic, Dr. Antonina Z. McKay, its agents, employees, licensees, and successors in interest (collectively, the "Released Party") all ownership rights and the absolute and irrevocable right and permission to copyright, use and publish the photographed likeness of <u>said above patient</u> (the "Likeness") that has been (or is being) obtained pursuant to this Consent and Release.
The Likeness may be copyrighted, used and/or published individually or in conjunction with other photography or video works, and in any medium (including without limitation, print publications, public broadcast, CD-ROM format) and for any lawful purpose, including without limitation, trade, exhibition, illustration, promotion, publicity, advertising and electronic publication. The likeness of the undersigned may be tagged or mentioned in the publication. (Patient/Legal Guardian Initials)
The undersigned represents and warrants that (i) no other party has been granted an exclusive license with respect to the Likeness, and (ii) no other party's authorization or consent is required with respect to the permission granted to the Released Party under this Consent and Release.
The undersigned waives any right that the undersigned, the Photographed Party, or any party related to the Photographed Party may have to inspect or approve the Released Party's copyright, use or publication of the Likeness, or the advertising copy or printed matter that may be used in connection with the copyright, use and/or publication of the Likeness. The undersigned, on behalf of the undersigned, the Photographed Party, and any other parties related to the Photographed Party, releases the Released Party (and all persons acting under its permission or authority) from all claims for libel, slander, invasion of privacy, infringement of copyright or right of publicity, or any other claim related to the Likeness (collectively, "Claims"). This release includes without limitation any Claims related to blurring, distortion, alteration, optical illusion, use in composite form, whether intentional or otherwise, or use of a fictitious name, that may occur or be produced in the processing or publication of the Likeness.
THE UNDERSIGNED WARRANTS THAT THE UNDERSIGNED HAS READ THIS CONSENT AND RELEASE PRIOR TO THE SIGNING OF THIS DOCUMENT, THAT THE UNDERSIGNED UNDERSTANDS IT, AND THAT THE UNDERSIGNED FREELY ENTERS INTO THIS CONSENT AND RELEASE.
Signed by, the authorized parent of, of, of
Signature of Authorized Parent/Legal Guardian:  (Name of Parent/Legal Guardian)
<u>USE THIS BOX ONLY IF YOU ARE OPTING OUT for your child/teen</u>
I choose to OPT OUT of the consent and release for pictures.  (Authorized Parent/Legal Guardian)
,

PT. #: \_\_\_\_\_

Patients Name:		<b>Date</b> :	
INSURANCE INFORMATION	<del>-</del>		
$\Box$ I have no insurance, or I have	no insurance coverage	therefore, I	ım self-pay
the same day. Most In neuromuscular re-educatinsurance company. Therej need to decide what you ar	surance companies tion, exam/update a fore, if you wish to d e billing to insurance	will no long and/or x-ray lo multiple see and what front desk sta	
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Your Relationship to the Policyl	nolders: 🗆 Self 💢 🗆 Sp	<mark>ouse 🗌 Chi</mark>	ld Other:
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Home Phone #:	<del>-</del>	_ Cell #:	<del>-</del>
<b>Secondary Insurance Company</b>	!	]	Policyholders:
DOB:/	<b>Member ID#:</b>		Group #:
PLEASE NOTE:			
<ul> <li>your 2024 chiropractic co</li> <li>Verifying your 2024 insu most money.</li> </ul>	newest insurance card overage to the best of o rance allows us to quo	l, <u>even if it is l</u> our ability. te your benefi	last year's card, allows us to verify its in a manner that will save you the
			y it is <u>your responsibility</u> to know office visits per calendar year. It is
not the responsibility of Have, or you have used. So company allows you will be you with the number of vis	LC or the staff of H hould you go over yo e responsible for the	LC to keep to commend to the comment of the comment	up with the number of visits you of offices visits your insurance ount. Your travel card will help uestions or concerns please ask.

Pt # \_\_\_\_\_

### **Insurance Authorization and Assignment**

Patients Name:		<b>Date</b> :	/	/	
	Authorization to R	elease Inform	<u>nation</u>		
I authorize the Doctor and their staff na condition to any insurance company, at incurred by me as a result of profession agree that a Photostatic copy of the agree	torney, or adjuster in c al services rendered an	order to process and hereby relea	any claim f	or reimburser	nent of charges
X					
Patient Signature or Parent/Legal Guard	lian Signature	-			
	Notice of A	ssignment			
I hereby authorize and direct payment of as payment toward the charges for profassignee. I agree that a Photostatic cop	essional services rende	ered. This payr	nent will no		
<mark>If you are a Medicare Beneficiary, we</mark>	<mark>do not take assignme</mark> t	nts on Medicar	e services. <mark>I</mark>	DO NOT sign	the section below.
X	_	DO NOT SIG	N if you are a	a Medicare Be	neficiary
Patient Signature or Parent/Legal Gu	ıardian Signature				
	<b>Notice of Insur</b>	ance Paymen	<u>ts</u>		
I understand that all insurance will be very payment. I also understand that if I should office, I am to bring the check with a coaccurate.	ould receive a check from	om my insurano	ce company	for services r	endered in this
<u>X</u>				/	/
Patient Signature or Parent/Legal Guard	lian Signature		Date		
Witness					
Assignment and/or release authorizatio <b>Healthy Life Chiropractic, Inc.</b>	n is granted to:				
					Pt. #